

**Telstra**

PROJECT - TELSTRA CONNECT





# Telstra Connect

Telstra-Connect provides different features for customer, so that customer finds everything hands-on and easy to use.

The project is based on microservices architecture with cross functional teams handling different modules.

# React.js Modules

THAT WE HAVE WORKED ON

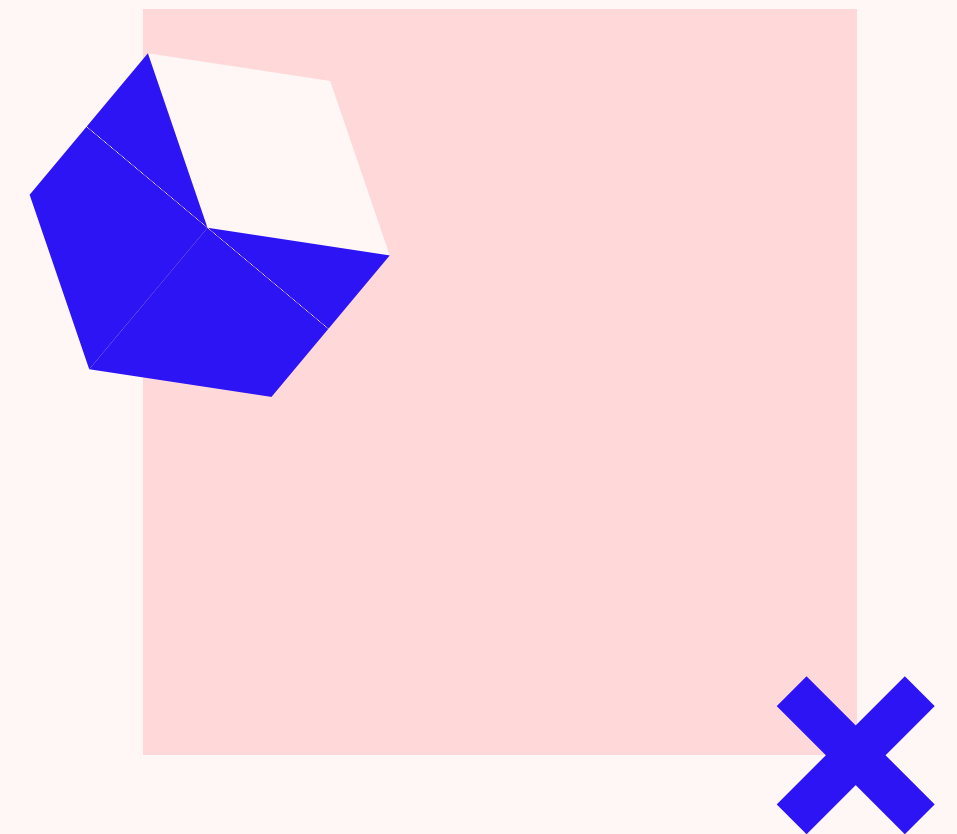
# Service Request Management

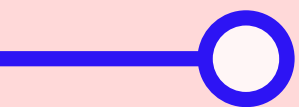
Customers can view services available to them.

Customers can search for services from available services.

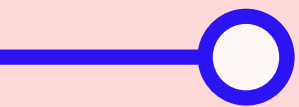
Create, track and manage the service request.

Customers can interact by adding comments.

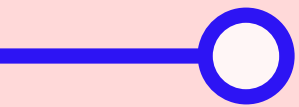




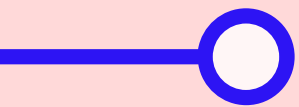
Customers can view bills of multiple accounts.



Customers can view and search billing information of multiple accounts.

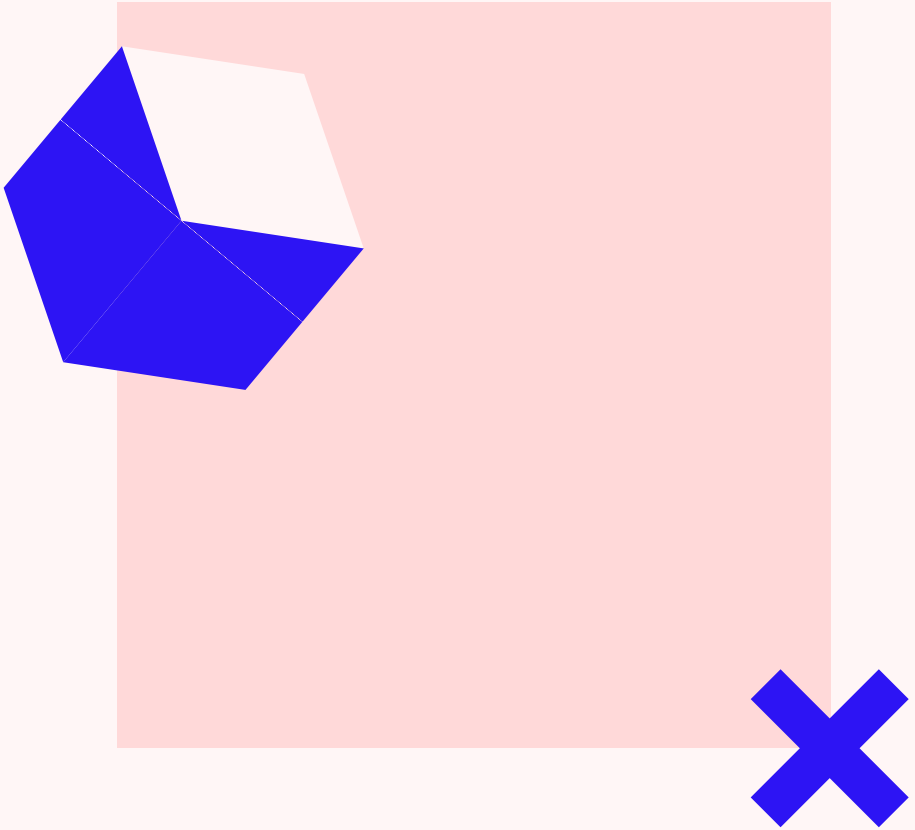


Customers can download bills in PDF and CSV formats.




Customers can view and manage enquiries.

# Billing Dispute Resolution




# Node.js Modules

THAT WE HAVE WORKED ON



Customers can view all the orders placed by their organization.

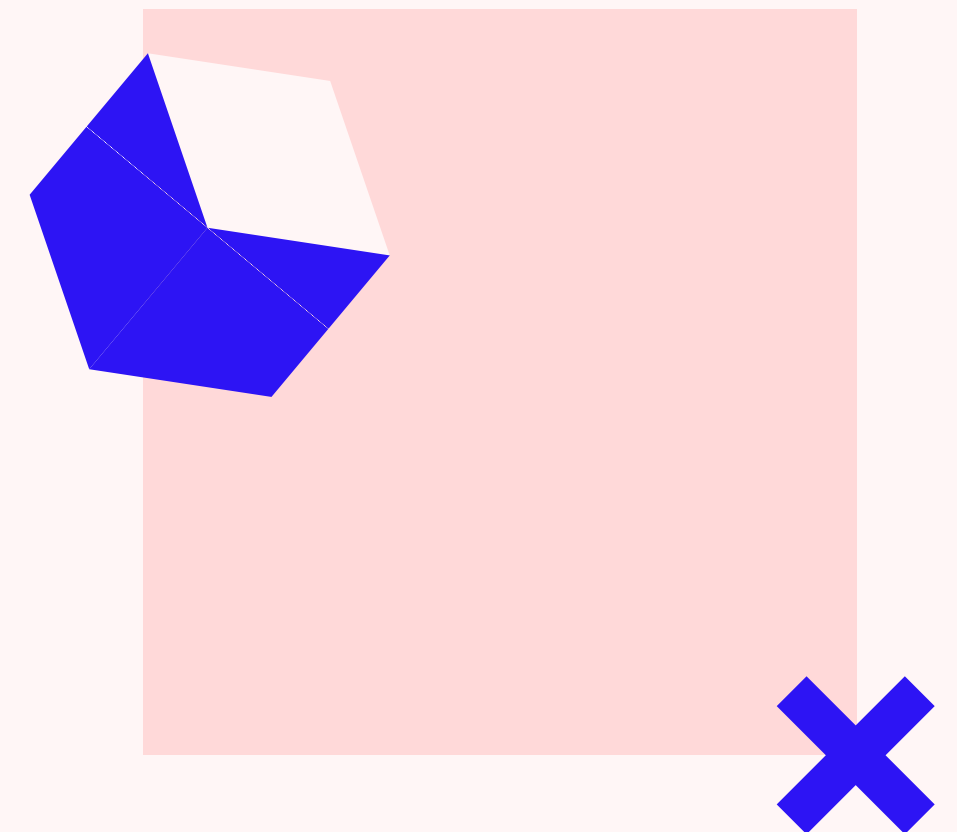


Display data to customers by aggregating multiple downstream services and applying business logic on it.



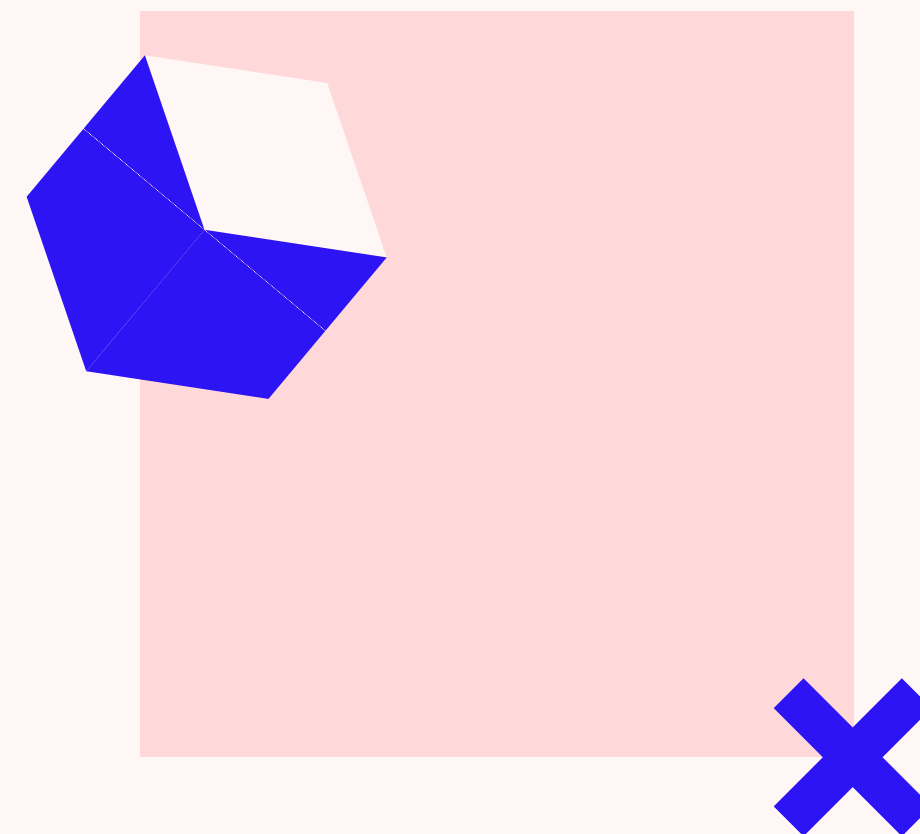
Display delivery tracking information to customers in a simplified timeline view.

# Order Tracker




# One Fund

One Funds provide customers with a credit to purchase selected Telstra products and services, using the funds provided by Telstra and written into the customer's contract. Loyalty Funds etc are now being re-branded and will be offered in a simplified construct called "One Funds".





# Mobile Devices Management



For overview and business purpose this service provides detailed information through T-Connect to allow a customer to identify which MDM devices are being charged MDM software licensing fees on the invoice

